



Please keep any eye out for
tree branches near power lines

How to Report

Austin Energy - To report tree branches near Austin Energy power lines, call **Austin 3-1-1** for general issues or if it's a public tree, but if the branch is actively sparking, touching lines, or a major hazard, call **911 immediately**; for issues on private property or non-emergency, use the Austin Energy website or app for reporting, as they handle vegetation near their lines.

<https://austinenergy.com/residential/residential-services/tree-trimming>

Oncor - VEGETATION MANAGEMENT MISSION - To report a tree within 10 feet of power lines that could cause a potentially hazardous condition like sparking, customers should call Oncor at **888.313. 6862** to report the situation.

[https://www.oncor.com/content/oncorwww/us/en/home/about-
us/safety.html#TreePruningAdvisory](https://www.oncor.com/content/oncorwww/us/en/home/about-us/safety.html#TreePruningAdvisory)

The company that provides your electricity is the company to contact.